

GLASHÜTTE ORIGINAL
Price list for Complete Maintenance Service
Suggested Retail Prices
Effective May, 2016

CATEGORY	SPECIFICATIONS		PRICE IN USD	
	TYPE	CALIBER	ON STRAP	ON BRACELET
1	Manual winding without complication	12-50 21	\$475.00	\$535.00
	Automatic without complication	10-30 39-11 39-20 to 22 39-52/53/59		
2	Manual winding with small complication	22 42-02/05 49-02 to 05/08/10/12	\$700.00	\$755.00
	Automatic with small complication	38-42 39-41 to 47 39-55 to 58		
	Automatic twin spring barrels without complication	100-08 to 11		
3	Manual with Perpetual Calendar/Date	42-01 49-01/13 50	\$825.00	\$885.00
	PanoReserve	65		
	PanoInverse XL	66		
	PanoMaticInverse	91		
	Chronograph Simple	49-11 10-60 39-31/32/34		
	Star Collection	90/65		
	PanoMatic Collection	90		
Automatic twin spring barrel with small complication	100-01/03/04/06 100-12/14/15			
4	PanoGraph	61	\$900.00	\$960.00
	Senator Chronometer	58		
	Automatic Perpetual Calendar and Panorama Date	39-50/51/57 100-02/07		
5	Senator Rattrapante	99	\$1,175.00	\$1,235.00
	Pocket Watch No. 1	84		
	PanoMatic Chrono	95		
	PanoMatic Counter XL	96		
	Senator Calendar Week	100-05		
6	PanoRetroGraph	60	\$1,900.00	\$1,960.00
	Tourbillon	41,43,46,51 52,53,93,94		
	Senator Diary	100-13		
	Grande Cosmopolite Tourbillon	89		

References in Blue – Service in Germany ONLY

The price does not include tax nor shipping and insurance.
 *Any additional work will be done according to estimate.

The following operations are included in the price of a Complete Maintenance Service:

- Dismantling, cleaning, assembly, oiling of the watch movement
- Repair or replacement of worn or damaged movement parts
- Restoration of Water Resistance to factory specifications
- Refurbishment of Case and Bracelet to factory specifications
- Final Visual and Technical Inspection - including timekeeping, additional functions of the watch, and aesthetics

Warranty:

We offer a twenty-four month warranty on the work carried out. In the event of a fault covered by this warranty, we will, at our discretion and without cost, repair or replace any spare parts and/or rectify a faulty repair as identified by our Customer Service. All other rights resulting from the faulty execution of our services are expressly excluded. This warranty does not cover normal wear and tear or damage caused by accidents or negligence. This warranty is rendered void if work is carried out on the watch by persons who are not authorized to do so by Swatch Group U.S. / Glashütte Original.

GLASHÜTTE ORIGINAL
Price list for Pavonina Maintenance Service
Suggested Retail Prices
Effective May, 2016

CATEGORY	SPECIFICATIONS	PRICE IN USD	
	TYPE	ON STRAP	ON BRACELET
P1	Complete Maintenance Service	\$285.00	\$315.00
P2	Partial Maintenance Service	\$100.00	

The price does not include tax nor shipping and insurance.
 *Any additional work will be done according to estimate.

The following operations are included in the price of a Complete Maintenance Service:

- Dismantling, cleaning, assembly, oiling of the watch movement
- Repair or replacement of worn or damaged movement parts
- Replacement of Power Cell and testing of Timekeeping Functions
- Restoration of Water Resistance to factory specifications
- Refurbishment of Case and Bracelet to factory specifications
- Final Visual and Technical Inspection - including timekeeping, additional functions of the watch, and aesthetics

The following operations are included in the price of a Partial Maintenance Service:

- Replacement of Gaskets
- Replacement of Power Cell and testing of Timekeeping Functions
- Restoration of Water Resistance to factory specifications
- Ultrasonic cleaning of Case and Bracelet to factory specifications
- Final Visual and Technical Inspection - including timekeeping, additional functions of the watch, and aesthetics

**** Any part replacement or service mentioned above automatically involves the execution of a partial maintenance service***

**** Any additional work will be done according to estimate.***

Warranty:

We offer a twenty-four month warranty on the work carried out. In the event of a fault covered by this warranty, we will, at our discretion and without cost, repair or replace any spare parts and/or rectify a faulty repair as identified by our Customer Service. All other rights resulting from the faulty execution of our services are expressly excluded. This warranty does not cover normal wear and tear or damage caused by accidents or negligence. This warranty is rendered void if work is carried out on the watch by persons who are not authorized to do so by Swatch Group U.S. / Glashütte Original.

GLASHÜTTE ORIGINAL
Price list for Partial Maintenance Service
Suggested Retail Prices
Effective May, 2016

CATEGORY	SPECIFICATIONS		PRICE IN USD	
	TYPE	CALIBER	ON STRAP	ON BRACELET
1	Manual winding without complication	12-50 21	\$175.00	
	Automatic without complication	10-30 39-11 39-20 to 22 39-52/53/59		
2	Manual winding with small complication	22 42-02/05 49-02 to 05/08/10/12	\$200.00	
	Automatic with small complication	38-42 39-41 to 47 39-55 to 58		
	Automatic twin spring barrels without complication	100-08 to 11		
3	Manual with Perpetual Calendar/Date	42-01 49-01/13 50	\$250.00	
	PanoReserve	65		
	PanoInverse XL	66		
	PanoMaticInverse	91		
	Chronograph Simple	49-11 10-60 39-31/32/34		
	Star Collection	90/65		
	PanoMatic Collection	90		
Automatic twin spring barrel with small complication	100-01/03/04/06 100-12/14/15			
4	PanoGraph	61	\$350.00	
	Senator Chronometer	58		
	Automatic Perpetual Calendar and Panorama Date	39-50/51/57 100-02/07		
5	Senator Rattrapante	99	\$400.00	
	Pocket Watch No. 1	84		
	PanoMatic Chrono	95		
	PanoMatic Counter XL	96		
	Senator Calendar Week	100-05		
6	PanoRetroGraph	60	\$500.00	
	Tourbillon	41,43,46,51 52,53,93,94		
	Senator Diary	100-13		
	Grande Cosmopolite Tourbillon	89		

References in Blue – Service in Germany ONLY

The price does not include tax nor shipping.

The following operations are included in the price of a Partial Maintenance Service:

- Replacement of Gaskets
- Restoration of Water Resistance to factory specifications
- Ultrasonic cleaning of Case and Bracelet to factory specifications
- Final Visual and Technical Inspection - including timekeeping, additional functions of the watch, and aesthetics

** Any part replacement or service mentioned above automatically involves the execution of a partial maintenance service*

** Any additional work will be done according to estimate.*

Warranty:

We offer a twenty-four month warranty on the work carried out. In the event of a fault covered by this warranty, we will, at our discretion and without cost, repair or replace any spare parts and/or rectify a faulty repair as identified by our Customer Service. All other rights resulting from the faulty execution of our services are expressly excluded. This warranty does not cover normal wear and tear or damage caused by accidents or negligence. This warranty is rendered void if work is carried out on the watch by persons who are not authorized to do so by Swatch Group U.S. / Glashütte Original.



SWATCH GROUP U.S.

FAQ's and Other Important Information

To make a diagnosis of your timepiece, our watchmaking service will have to open the case in order to gain access to the movement. In the case of a refusal of the proposal or a return, we do not guarantee the functioning of the watch, even if it was functioning at the time of deposit. Only a partial or full service (depending on the diagnosis) can ensure the correct functioning of the watch. We provide a guarantee* on partial and full maintenance (*from the date of leaving the workshop, please see individual brand pages for length of warranty).

Maintenance work carried out by the Swatch Group, US Service Centers is exclusively guaranteed by these locations.

What are the service intervals?

Like any high precision instrument, a watch needs to be serviced regularly in order for it to work perfectly. Obviously, we cannot indicate the exact intervals for such work, given that it depends entirely on the model, climate and the care taken by the watch's owner.

What should I do to ensure that my watch continues to provide excellent service for many years?

- **Magnetic fields:** avoid placing your watch on speakers or refrigerators, since these have strong magnetic fields.
- **Bathing in the sea:** always rinse your watch with warm water afterwards.
- **Shocks:** whether thermal or other, avoid them.
- **Crown:** screw it in carefully to ensure that no water enters the mechanism.
- **Cleaning:** for metal bracelets and for all water-resistant cases use a soft brush with soapy water and a soft cloth for drying.
- **Chemical products:** avoid direct contact with solvents, detergents, perfumes, cosmetic products, etc., since they may damage the bracelet, the case or the gaskets.
- **Temperatures:** avoid extreme temperatures (above 60C, or 140F, below 0C, or 32F) or extreme temperature changes.

